

IMS Policy July 2026

Environmental, Occupational Health and Quality

It is the policy of Mayflower Washroom Solutions to comply with all legal and other requirements applicable to our activities, and to provide the highest level of occupational health and safety, quality assurance and care to our customers and employees, and to the environment in which we operate. We have adopted an integrated quality, environment and occupational health and safety management system that meets the requirements of ISO9001, ISO14001 and ISO 45001.

We have assessed and evaluated the environmental impact and risks arising out of our operations, in order to protect the environment and prevent injury and ill-health.

We will provide the necessary resources to ensure controls are maintained to reduce occupational health and safety risk, unplanned events, and prevent pollution.

In order to achieve this, a programme of management improvement plans has been developed that ensures continual improvement of the management system & the company's performance by:

Occupational Health:

- Elimination of hazards to prevent injury and ill-health

Environmental:

- Reducing CO2 emissions

Quality:

- Meeting legal & other requirements

To achieve this, we will:

Occupational Health:

- Continue to fully assess operations and determine controls necessary to reduce risk
- Monitor the occupational health of our employees
- Ensure employees are properly trained
- Ensure equipment and buildings are adequately serviced and maintained

Environmental:

- Continue to measure full boundary scope emissions
- Continue to achieve emission reduction targets set out by Planet Mark, SBTi and ISO - to include energy, waste and environmental risk and hazard reduction
- Advocate for sustainable product offerings within the Mayflower product portfolio
- Consider planned and new developments in our processes, products and services that may affect the environment or the risk to individuals

Quality:

- Continue to ensure compliance across product portfolio
- Continue to ensure consistency and reliability across the product portfolio

These plans include objectives and targets that are appropriate to the nature, scale and impacts of our activities and services.

Training and Employee Involvement

Mayflower Washroom Solutions have established a training programme that will educate and motivate staff on their quality, environment, occupational health and safety responsibilities.

The management team are committed to the effective implementation of this Policy Statement. It is also the duty of every employee to take reasonable care of their own and other people's safety, ensure customer satisfaction and environmental welfare in equal measure, and report any issues which contravene this policy.

Communication of Policy

This Policy Statement is communicated to all of our employees, customers, and those working on our behalf, and is publicly available on request.

Policy Review

This Policy Statement and all relevant system documentation will be reviewed at least annually, in line with changes in the scale and nature of our operations.

A handwritten signature in blue ink, appearing to read "Francis Armstrong".

Signature: Francis Armstrong, Managing Director

21st July 2026