



MEASUREMENT REPORT

YEAR 5

Mayflower Washroom Solutions

Reporting period:

01 December 2024 to 30 November 2025

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Boundary and key figures

Reporting period
01 December 2024 to 30 November 2025

Organisational boundary
Woolwich, Manchester unit 8 and 14, Swindon, Glasgow, Haverhill, Newark, Seaham, Exeter, Birch Coppice, Ireland.

Operational boundary

Scope 1:
Stationary Fuels, Mobile Fuels

Scope 2:
Electricity

Scope 3:
Category 1: Purchased Goods and Services
Category 2: Capital Goods
Category 3: Fuel- and Energy-related Activities
Category 4: Upstream Transportation and Distribution
Category 5: Waste
Category 6: Business Travel
Category 7: Employee Commuting
Category 11: Use Of Sold Products
Category 12: End-of-life Treatment Of Sold Products

Mayflower Washroom Solutions has been measuring its carbon footprint with Planet Mark for 5 years.

The Planet Mark measurement methodology is fully aligned to Greenhouse Gas (GHG) Protocol and all data is checked against evidence provided by Mayflower Washroom Solutions.

Mayflower Washroom Solutions's highest emitting category was Scope 3 Category 1: Purchased Goods and Services at 78.2% of their total market-based footprint followed by Scope 1 Mobile Fuels at 7.2% of their total market-based footprint. Mobile Fuels has seen the largest decrease in emissions, reducing by 143.1 tCO₂e since 2024.

All Scope 2 emissions are reported using the market-based methodology unless stated otherwise.

This report compares this year's (YE2025) emissions to baseline year's (YE2024) emissions.

Mayflower Washroom Solutions has expanded its boundary this year in the following categories: Stationary Fuels, Fuel- and Energy-Related Activities, Waste, Employee Commuting, Use of Sold Products, End-of-Life Treatment of Sold Products, Purchased Goods and Services and accordingly comparisons throughout this report are presented using data that has been normalised to exclude any emissions that were reported for the first time this year. For transparency, non-normalised data comparisons are also shown in the data tables.

Key Figures

>	-16.9 %	Comparison of Scope 1 & 2 emissions vs previous year (normalised)
>	36.3 %	Comparison of absolute measured emissions vs 2024 baseline (normalised)
>	13,204.1 tCO ₂ e	Measured carbon footprint (market-based)
>	75.7 tCO ₂ e	Measured carbon footprint per FTE (market-based)
>	86.8 %	Data Quality Score
>	100.0 %	Organisational Boundary Score
>	100.0 %	Operational Boundary Score

Greenhouse Gas Protocol

Scopes 1, 2 and 3

KEY

- Measured emissions
- Not yet measured
- Not applicable or de minimis

SCOPE 1

- Stationary Fuels
- Mobile Fuels
- Fugitive emissions

SCOPE 2

- Electricity
- Heat and steam
- Cooling

SCOPE 3 UPSTREAM

- 1 Purchased Goods and Services
- 2 Capital Goods
- 3 Fuel and Energy Related Activities
- 4 Transportation and Distribution
- 5 Waste Generated in Operations
- 6 Business Travel
- 7 Employee Commuting
- 8 Leased Assets

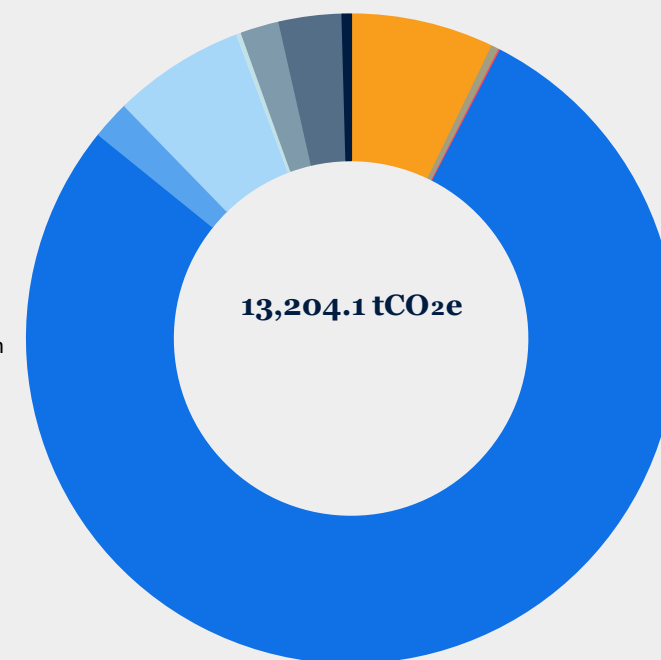
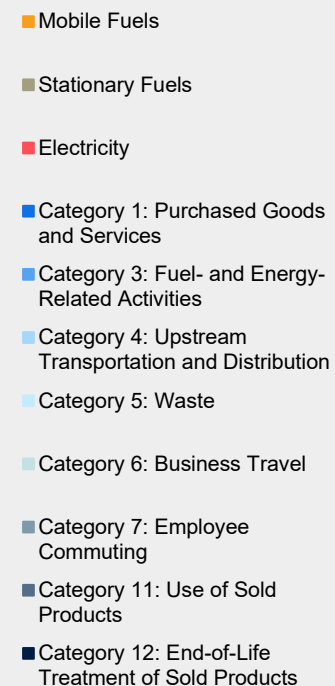
SCOPE 3 DOWNSTREAM

- 9 Transportation and Distribution
- 10 Processing of Sold Products
- 11 Use of Sold Products
- 12 End of life Treatment of Sold Products
- 13 Leased Assets
- 14 Franchises
- 15 Investments

Measured carbon footprint

Scope	Emission Category	YE 2025 tCO ₂ e	YE 2025 Proportion
Scope 1	Mobile Fuels	945.5	7.2%
	Stationary Fuels	49.6	0.4%
Scope 2	Electricity (location-based)	32.1	-
	Electricity (market-based)	10.6	0.1%
Scope 3	Category 1: Purchased Goods and Services	10,326.5	78.2%
	Category 3: Fuel- and Energy-Related Activities	251.6	1.9%
	Category 4: Upstream Transportation and Distribution	867.1	6.6%
	Category 5: Waste	2.9	0.02%
	Category 6: Business Travel	27.9	0.2%
	Category 7: Employee Commuting	253.8	1.9%
	Category 11: Use of Sold Products	412.2	3.1%
	Category 12: End-of-Life Treatment of Sold Products	56.5	0.4%
Total (market-based)		13,204.1	
No. employees		174.5	
Per Employee		75.7	
Turnover £m		22.7	
Per £m turnover		581.0	
Total (location-based)		13,225.6	
No. employees		174.5	
Per Employee		75.8	
Turnover £m		22.7	
Per £m turnover		581.9	

Total carbon footprint by emission category (market-based) for YE 2025



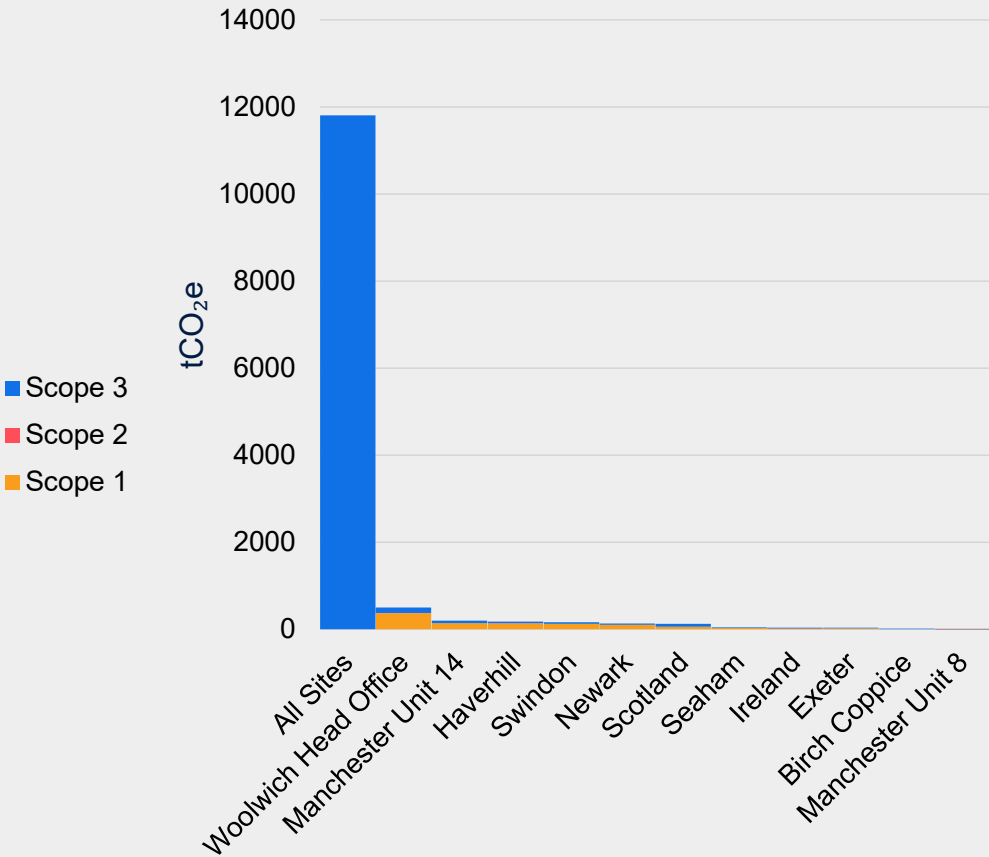
Comparison by location

The graph represents a comparison per location for the current year.

"All Sites" represents emissions associated with employee commuting, purchase goods and services, end of life and use of sold products.

Site name	YE 2025 tCO ₂ e	YE 2025 Proportion
All Sites	11,809.9	89.4%
Woolwich Head Office	497.3	3.8%
Manchester Unit 14	195.0	1.5%
Haverhill	172.0	1.3%
Swindon	157.8	1.2%
Newark	129.8	1.0%
Scotland	121.1	0.9%
Others	43.9	0.3%
Seaham	39.6	0.3%
Ireland	37.8	0.3%
Total	13,204.1	100.0%

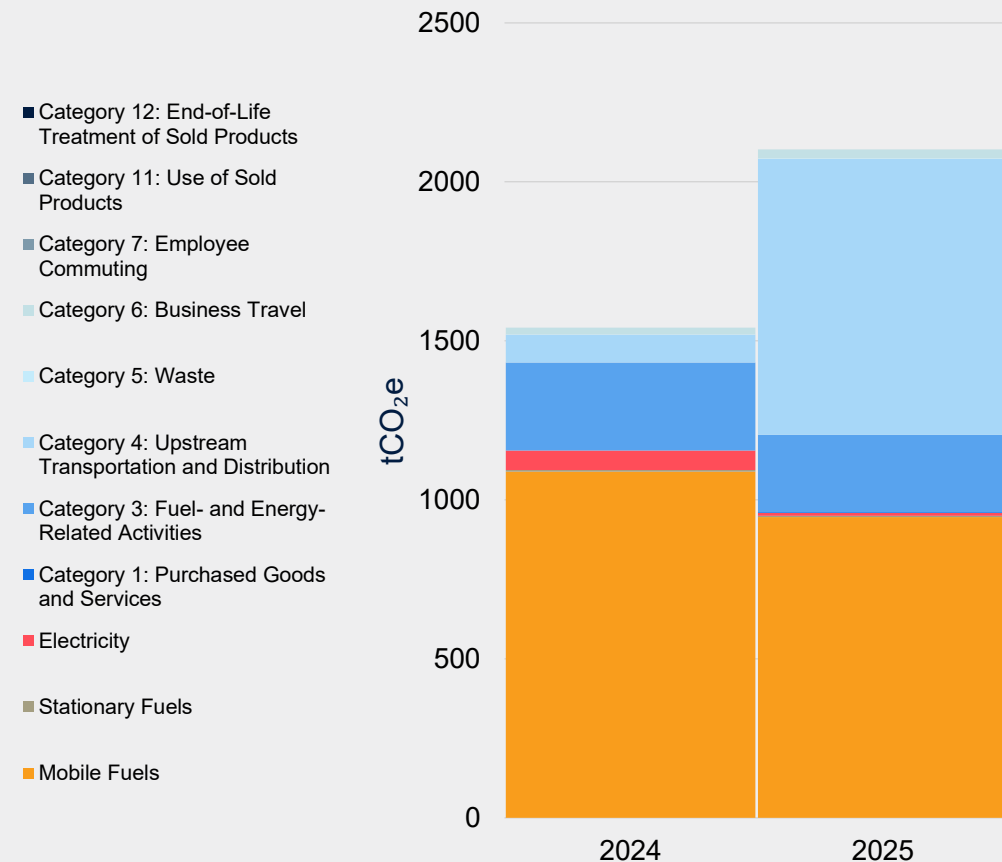
Carbon footprint by Scope 1, 2 & 3 (market-based) per location for YE 2025



Measured carbon footprint comparison

Scope	Emission Category	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Scope 1	Mobile Fuels	1,088.6	945.5	7.2%	-13.1%	945.5	-13.1%
	Stationary Fuels	5.5	49.6	0.4%	808.5%	4.1	-25.0%
Scope 2	Electricity (location-based)	33.7	32.1	-	-4.6%	32.1	-4.6%
	Electricity (market-based)	60.9	10.6	0.1%	-82.6%	10.6	-82.6%
Scope 3	Category 1: Purchased Goods and Services	0	10,326.5	78.2%	-	0.05	-
	Category 3: Fuel- and Energy-Related Activities	276.8	251.6	1.9%	-9.1%	244.1	-11.8%
	Category 4: Upstream Transportation and Distribution	87.8	867.1	6.6%	888.0%	867.1	888.0%
	Category 5: Waste	1.2	2.9	0.0%	148.6%	2.5	113.5%
	Category 6: Business Travel	21.4	27.9	0.2%	30.7%	27.9	30.7%
	Category 7: Employee Commuting	0	253.8	1.9%	-	0	-
	Category 11: Use of Sold Products	0	412.2	3.1%	-	0	-
	Category 12: End-of-Life Treatment of Sold Products	0	56.5	0.4%	-	0	-
	Total (market-based)	1,542.0	13,204.1		756.3%	2,101.9	36.3%
No. employees		165	174.5			174.5	
Per employee		9.3	75.7		709.7%	12.0	28.9%
Turnover £m		25.6	22.7			22.7	
Per £m turnover		60.2	581.0		864.5%	92.5	53.5%
Total (location-based)		1,514.8	13,225.6		773.1%	2,123.4	40.2%
No. employees		165	174.5			174.5	
Per employee		9.2	75.8		725.6%	12.2	32.5%
Turnover £m		25.6	22.7			22.7	
Per £m turnover		59.2	581.9		883.5%	93.4	57.9%

Total carbon footprint by emission category (market-based) for YE 2024 & YE 2025

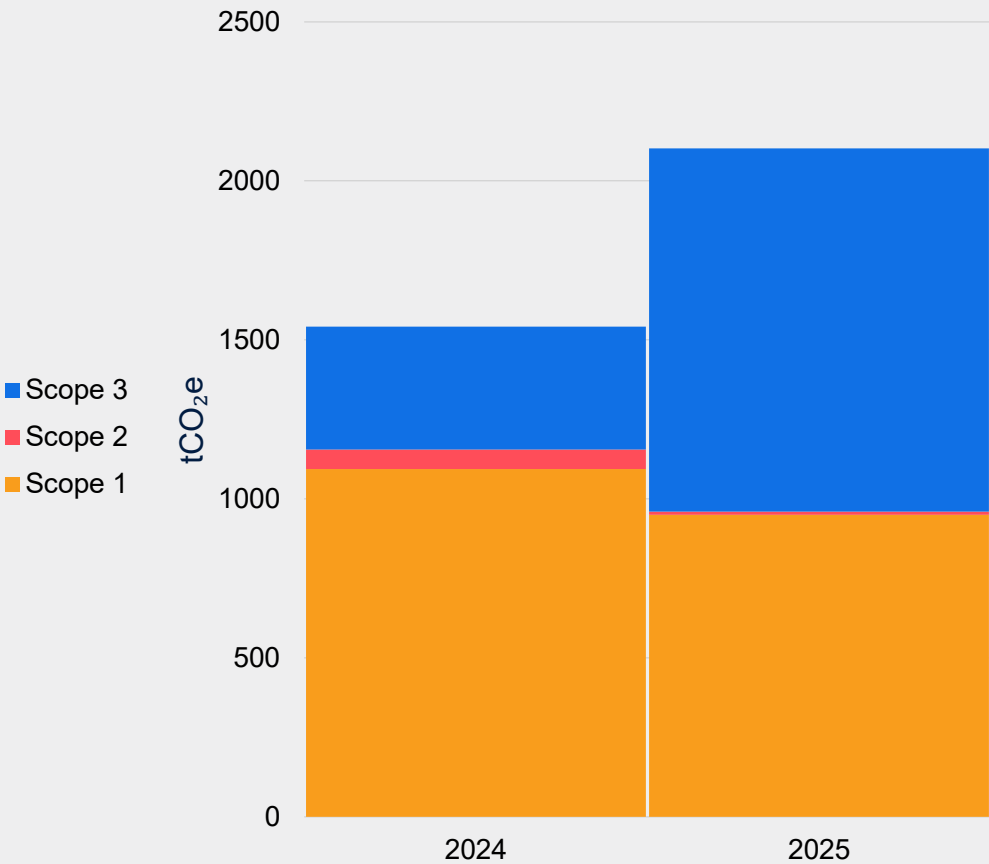


This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

Comparison by Scope

Emission Scope	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Scope 1	1,094.0	995.1	7.5%	-9.0%	949.6	-13.2%
Scope 2 (market-based)	60.9	10.6	0.1%	-82.6%	10.6	-82.6%
Scope 2 (location-based)	33.7	32.1	-	-4.6%	32.1	-4.6%
Scope 3	387.1	12,198.4	92.4%	3051.2%	1,141.7	194.9%
Total	1,542.0	13,204.1	100.0%	756.3%	2,101.9	36.3%
Total Scope 1 & 2	1,154.9	1,005.7	7.6%	-12.9%	960.2	-16.9%
Total Scope 1 & 2 per FTE	7.0	5.8	-	-17.7%	5.5	-21.4%
Total Scope 1 & 2 per Turnover	45.1	44.3	-	-1.9%	42.2	-6.3%
Total Scope 1 & 2 (location-based)	1,127.7	1,027.2	7.8%	-8.9%	981.7	-12.9%
Total Scope 1 & 2 per FTE (location-based)	6.8	5.9	-	-13.9%	5.6	-17.7%
Total Scope 1 & 2 per Turnover (location-based)	44.1	45.2	-	2.6%	43.2	-1.9%

Carbon footprint by Scope (market-based) for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

An aerial photograph of a long, curved bridge spanning a body of water with a vibrant turquoise hue. The bridge's structure is visible, showing supports and the roadway. The water's surface is textured with ripples and some darker patches, possibly rocks or submerged vegetation.

Scope 1 emissions

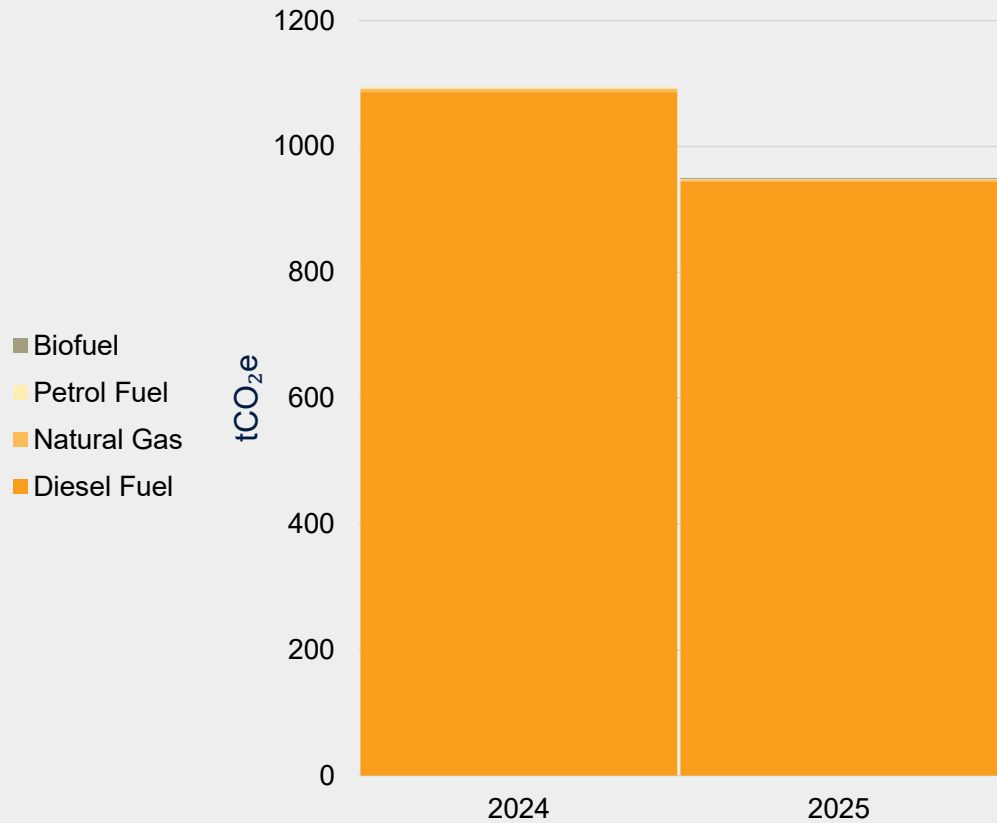
The emissions from sources that a company creates directly (e.g., from burning fuel in gas boilers and in company owned vehicles).

Scope 1 emissions

Scope 1 emissions represented 7.5% of the total carbon footprint in YE 2025. Total Scope 1 emissions decreased by 9.0% compared with YE 2024, with diesel fuel accounting for the majority 94.8% of emissions. On a normalised basis, emissions decreased by 13.2%, indicating an overall reduction in Scope 1 emissions intensity.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Diesel Fuel	1,086.4	943.5	94.8%	-13.2%	943.5	-13.2%
Natural Gas	5.5	49.6	5.0%	808.5%	4.1	-25.0%
Petrol Fuel	2.2	1.6	0.2%	-27.0%	1.6	-27.0%
Biofuel	0	0.4	0.0%	-	0.4	-
Total	1,094.0	995.1	100.0%	-9.0%	949.6	-13.2%

Scope 1 emissions for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

Scope 2 emissions

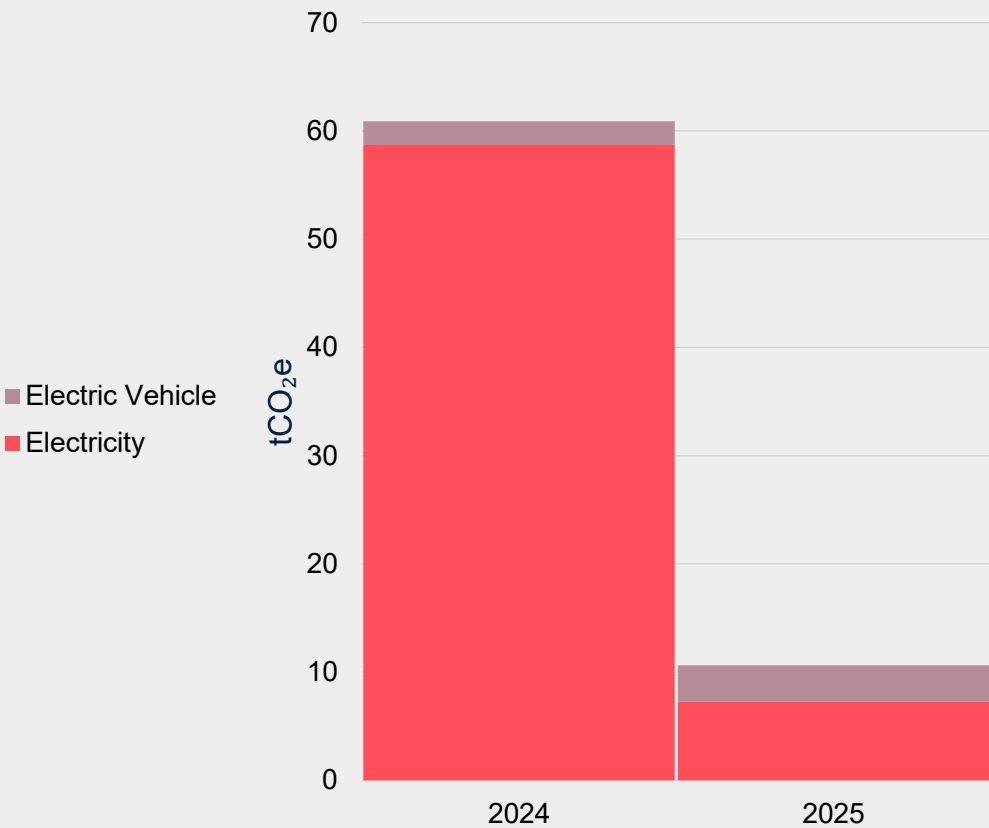
The emissions a company creates indirectly, associated with the energy it purchases (e.g., electricity).

Scope 2 emissions

Scope 2 emissions represented 0.1% of the total carbon footprint in YE 2025. Total Scope 2 emissions decreased by 82.6% compared with YE 2024, primarily due to an 87.6% reduction in electricity-related emissions. Emissions from electric vehicles increased by 53.5%, but remained a smaller proportion of total Scope 2 emissions.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change
Electricity	58.7	7.3	68.3%	-87.6%
Electric Vehicle	2.2	3.4	31.7%	53.5%
Total	60.9	10.6	100.0%	-82.6%

Scope 2 emissions (market-based) for YE 2024 & YE 2025



Scope 3 emissions

The emissions that are not produced by the company itself, but by those within the company's value chain.

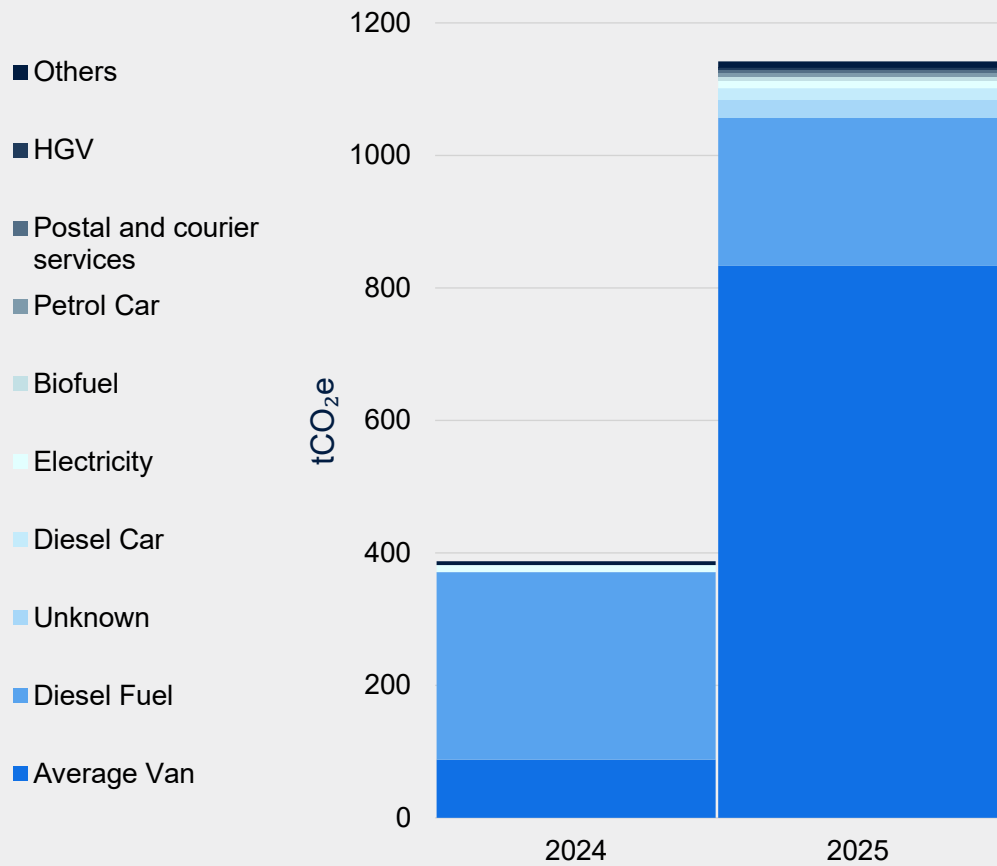
Scope 3 is split into 15 categories.

Scope 3 emissions

Scope 3 emissions account for 92.38% of this year’s total carbon footprint. These are the top 10 sources from all scope 3 categories combined.

Emission Source	Emission Category	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Average Van	Upstream Transportation and Distribution	87.8	833.3	6.8%	849.5%	833.3	849.5%
Diesel Fuel	Fuel- and Energy-Related Activities	264.2	224.2	1.8%	-15.1%	224.2	-15.1%
Unknown	Upstream Transportation and Distribution	0	26.5	0.2%	-	26.5	-
Diesel Car	Business Travel	0	17.1	0.1%	-	17.1	-
Electricity	Fuel- and Energy-Related Activities	10.8	11.9	0.1%	10.2%	11.9	10.2%
Biofuel	Fuel- and Energy-Related Activities	0	6.3	0.1%	-	6.3	-
Petrol Car	Business Travel	0	5.7	0.0%	-	5.7	-
Postal and courier services	Upstream Transportation and Distribution	0	4.0	0.0%	-	4.0	-
HGV	Upstream Transportation and Distribution	0	3.3	0.0%	-	3.3	-
Others	Others	24.4	11,066.1	90.7%	45292.2%	9.3	-61.7%
Total	Total	387.1	12,198.4	100.0%	3051.2%	1,141.7	194.9%

Scope 3 emissions for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

SCOPE 3 CATEGORY 1

Purchased Goods and Services

This category includes emissions associated with the production of purchased or acquired products and services.

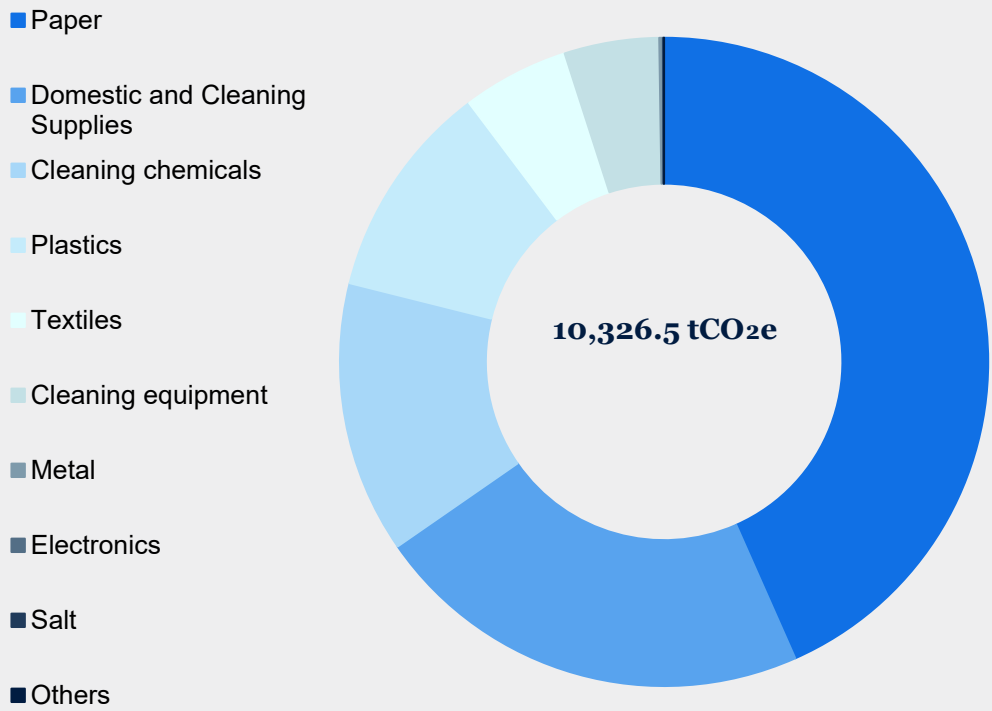
Scope 3 emissions

Category 1: Purchased Goods & Services

Purchased Goods & Services accounted for 78.2% of the total carbon footprint in YE 2025. This category was measured for the first time during the current reporting period and has therefore been normalised to provide a baseline for future comparison. Paper was the largest source, accounting for 43.4% of emissions, followed by domestic and cleaning supplies at 22.0% and cleaning chemicals at 13.5%.

Emission Source	YE 2025 tCO ₂ e	YE 2025 Proportion
Paper	4,478.5	43.4%
Domestic and Cleaning Supplies	2,270.6	22.0%
Cleaning chemicals	1,398.9	13.5%
Plastics	1,117.3	10.8%
Textiles	548.6	5.3%
Cleaning equipment	488.0	4.7%
Metal	18.0	0.2%
Electronics	3.7	0.0%
Salt	1.7	0.0%
Others	1.3	0.0%
Total	10,326.5	100.0%

Scope 3 Category 1: Purchased Goods & Services emissions by category for YE 2025



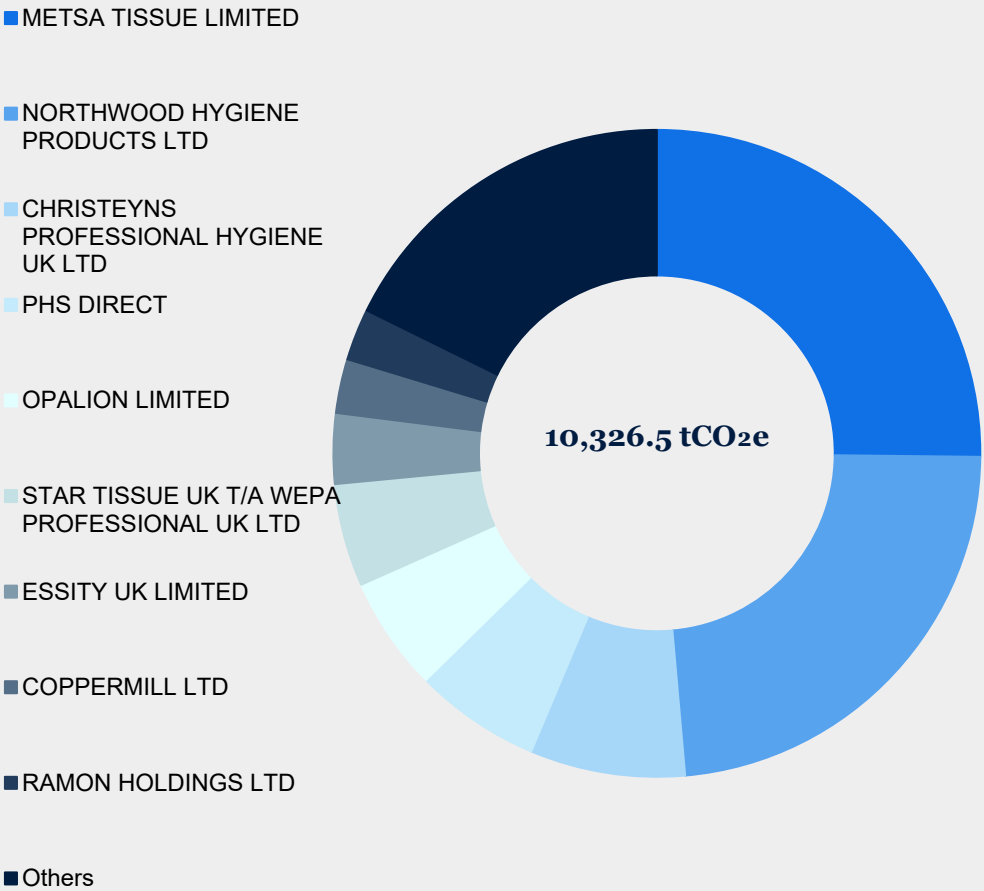
Scope 3 emissions

Category 1: Purchased Goods & Services

Purchased Goods & Services account for 78.2% of this year’s total carbon footprint. These are the top 10 sources from all scope 3 categories combined.

Supplier Name	YE 2025 tCO ₂ e	YE 2025 Proportion
METSA TISSUE LIMITED	2,599.3	25.2%
NORTHWOOD HYGIENE PRODUCTS LTD	2,419.9	23.4%
CHRISTEYNS PROFESSIONAL HYGIENE UK LTD	799.9	7.7%
PHS DIRECT	650.3	6.3%
OPALION LIMITED	588.0	5.7%
STAR TISSUE UK T/A WEPA PROFESSIONAL UK LTD	530.9	5.1%
ESSITY UK LIMITED	363.1	3.5%
COPPERMILL LTD	278.9	2.7%
RAMON HOLDINGS LTD	267.0	2.6%
Others	1,829.3	17.7%
Total	10,326.5	100.0%

Scope 3 Category 1: Purchased Goods & Services emissions by supplier for YE 2025



Fuel and Energy Related Activities

This category includes emissions from the extraction, production and transportation of fuels, electricity and other energy purchased and consumed but occurring off-site. Includes emissions from Well to Tank and Transmission and Distribution Losses.

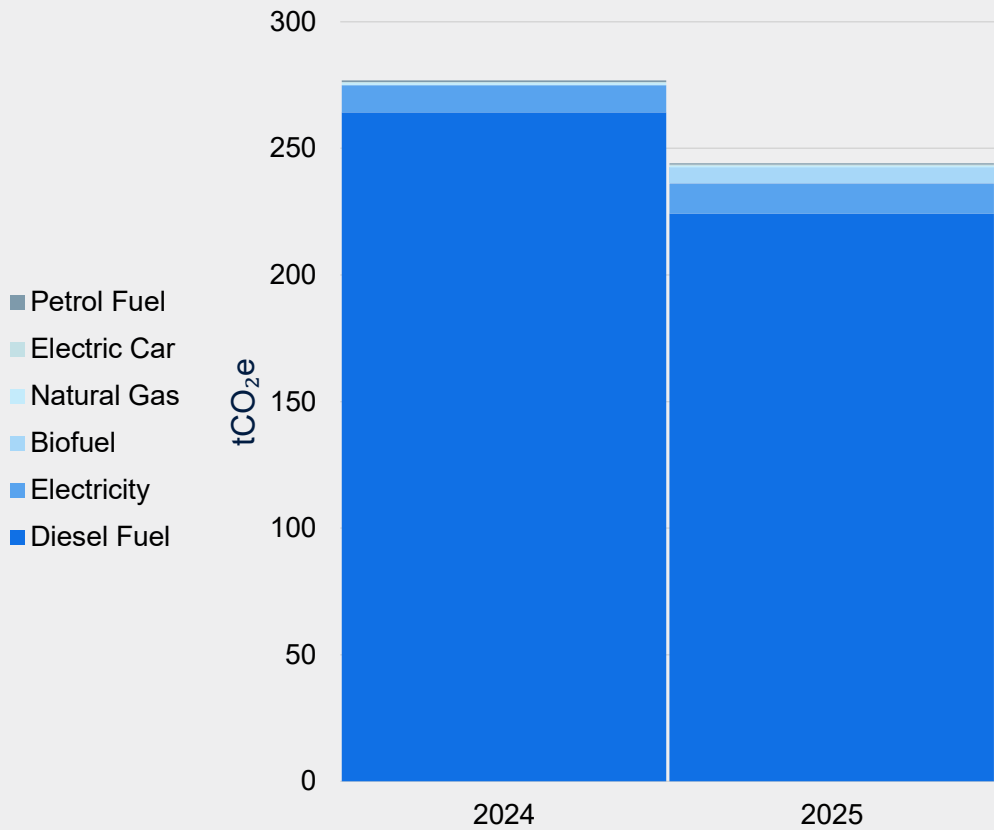
Scope 3 emissions

Category 3: Fuel and Energy Related Activities

Fuel and Energy Related Activities accounted for 1.9% of the total carbon footprint in YE 2025. Total emissions decreased by 9.1% compared with YE 2024, with diesel fuel remaining the largest source at 89.1% of emissions. On a normalised basis, emissions decreased by 11.8%, reflecting an overall reduction in emissions intensity.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Diesel Fuel	264.2	224.2	89.1%	-15.1%	224.2	-15.1%
Electricity	10.8	11.9	4.7%	10.2%	11.9	10.2%
Biofuel	0	6.3	2.5%	-	6.3	-
Natural Gas	0.9	8.2	3.3%	808.2%	0.7	-25.0%
Electric Car	0.3	0.5	0.2%	49.1%	0.5	49.1%
Petrol Fuel	0.6	0.5	0.2%	-26.5%	0.5	-26.5%
Total	276.8	251.6	100.0%	-9.1%	244.1	-11.8%

Scope 3 Category 3: Fuel and Energy Related Activities emissions for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

Upstream Transport and Distribution

This category includes emissions from the transportation and distribution of products purchased between a company's tier 1 suppliers and its own operations in vehicles not owned or operated by the reporting company.

Includes third-party transportation and distribution between a company's own facilities.
Excludes fuel and energy products.

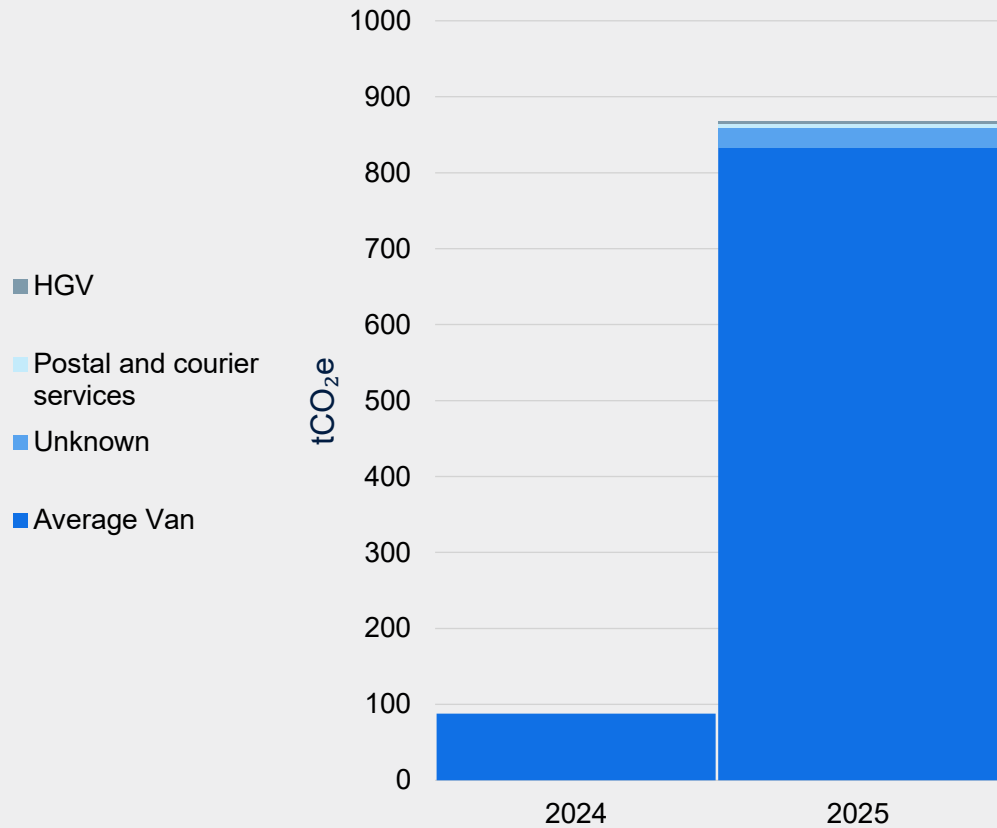
Scope 3 emissions

Category 4: Upstream Transportation & Distribution

Upstream Transportation & Distribution accounted for 6.6% of the total carbon footprint in YE 2025. Total emissions increased by 888.0% compared with YE 2024, primarily driven by emissions from average van transportation, which accounted for 96.1% of the category.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change
Average Van	87.8	833.3	96.1%	849.5%
Unknown	0	26.5	3.1%	-
Postal and courier services	0	4.0	0.5%	-
HGV	0	3.3	0.4%	-
Total	87.8	867.1	100.0%	888.0%

Scope 3 Category 4: Upstream Transportation & Distribution emissions for YE 2024 & YE 2025



SCOPE 3 CATEGORY 5

Waste

This category includes emissions from third-party disposal and treatment of waste generated. Includes both solid waste and wastewater.

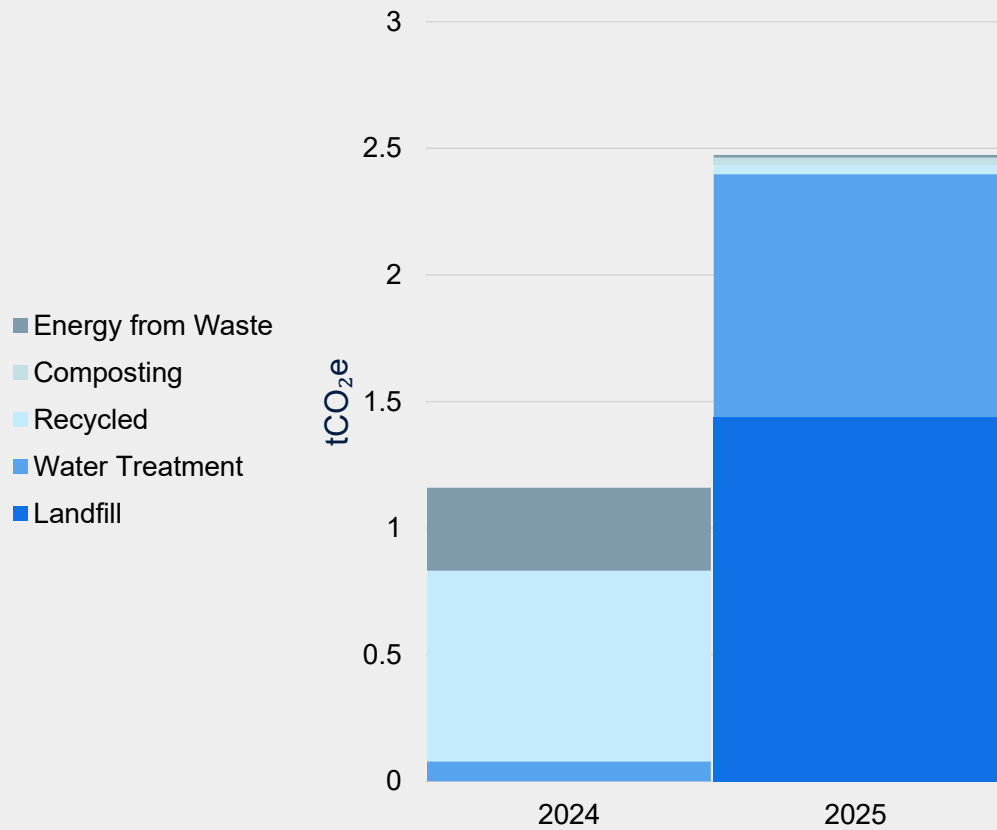
Scope 3 emissions

Category 5: Waste

Waste accounted for 0.02% of the total carbon footprint in YE 2025. Total waste emissions increased by 148.3% compared with YE 2024, primarily due to the introduction of landfill emissions, which represented 62.9% of the category. Water treatment emissions also increased significantly, while emissions from recycling and energy from waste decreased.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change	YE 2025 tCO ₂ e normalised	YE 2025 Change normalised
Landfill	0	1.8	62.9%	-	1.4	-
Water Treatment	0.1	1.0	33.3%	1121.0%	1.0	1121.0%
Recycled	0.8	0.04	1.2%	-95.3%	0.03	-95.4%
Composting	0	0.04	1.3%	-	0.03	-
Energy from Waste	0.3	0.03	1.2%	-89.8%	0.01	-96.9%
Total	1.2	2.9	100.0%	148.3%	2.5	113.5%

Scope 3 Category 5: Waste emissions for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

Business Travel

This category includes emissions from the transportation of employees for business-related activities in vehicles owned or operated by third parties, such as aircrafts, trains, buses, and passenger cars.

It does not include commuting or travel in company-owned vehicles.

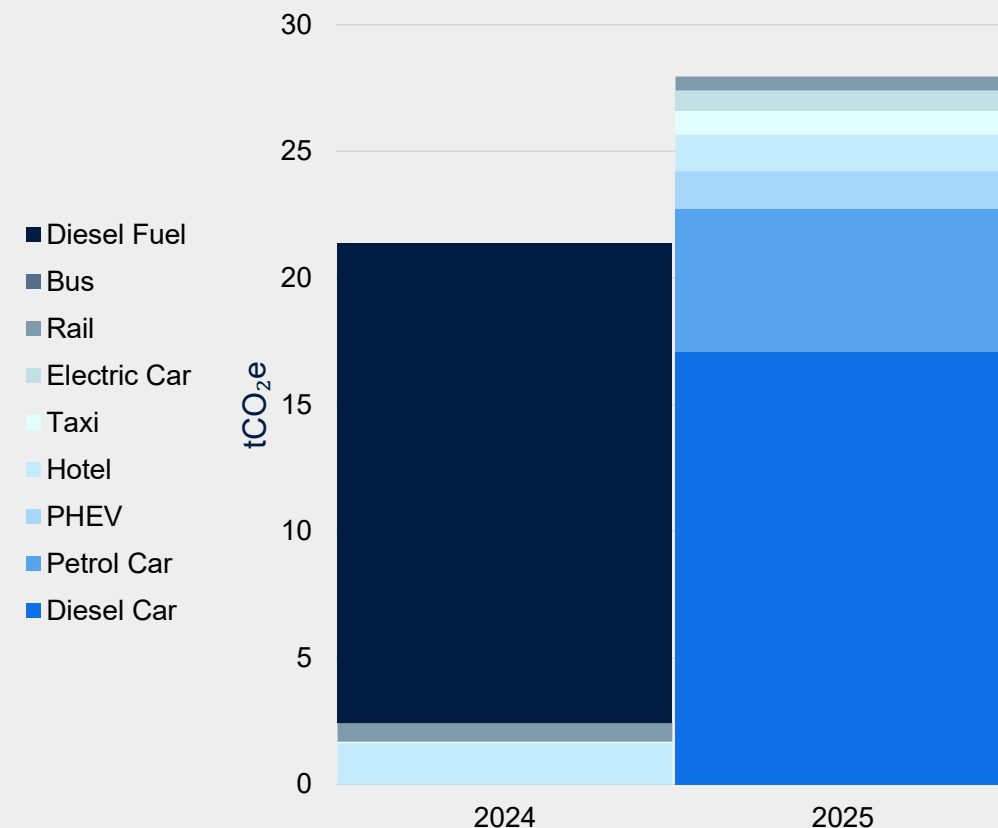
Scope 3 emissions

Category 6: Business Travel

Business Travel accounted for 0.2% of the total carbon footprint in YE 2025. Total emissions increased by 30.7% compared with YE 2024, with diesel and petrol car travel accounting for the majority of emissions at 61.1% and 20.3%, respectively. Hotel and rail emissions decreased, while taxi emissions increased significantly from the previous year.

Emission Source	YE 2024 tCO ₂ e	YE 2025 tCO ₂ e	YE 2025 Proportion	YE 2025 Change
Diesel Car	0	17.1	61.1%	-
Petrol Car	0	5.7	20.3%	-
PHEV	0	1.5	5.3%	-
Hotel	1.6	1.4	5.2%	-10.9%
Taxi	0.1	0.9	3.4%	1431.4%
Electric Car	0	0.8	2.9%	-
Rail	0.7	0.5	1.9%	-25.9%
Bus	0.05	0.0004	0.0%	-99.1%
Diesel Fuel	18.9	0	0.0%	-100.0%
Total	21.4	27.9	100.0%	30.7%

Scope 3 Category 6: Business Travel emissions by transport mode for YE 2024 & YE 2025



Employee Commuting

This category includes emissions from the transportation of employees between their homes and their place of work. Emissions from employee commuting may arise from car travel, bus travel, rail travel, air travel, and other modes of transportation.

Companies may include emissions from teleworking (i.e., employees working remotely) in this category

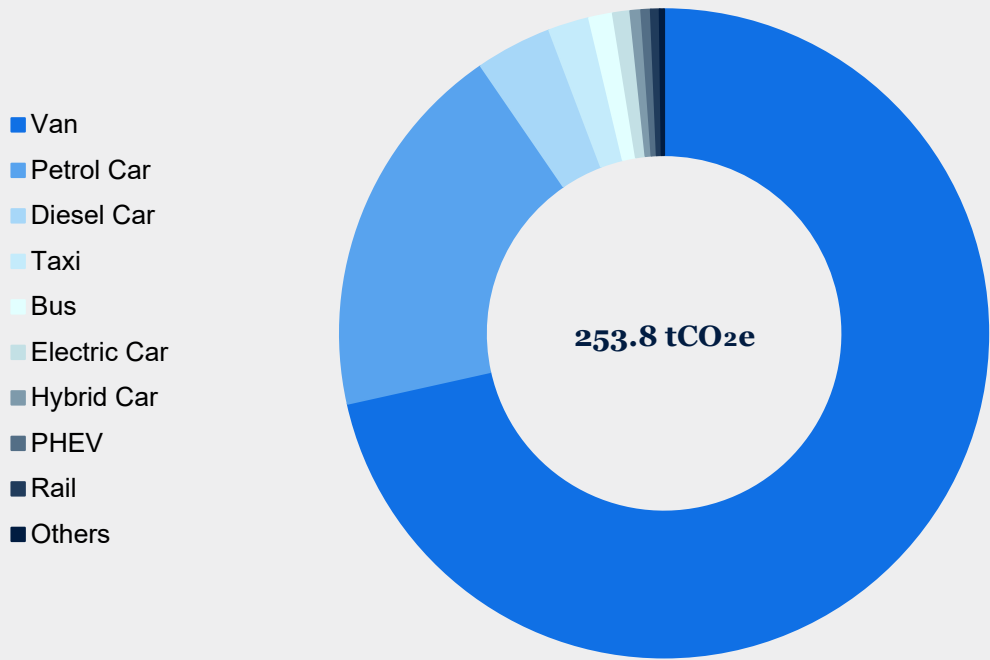
Scope 3 emissions

Category 7: Employee Commuting

Commuting accounted for 1.9% of the total carbon footprint in YE 2025. This was the first year commuting emissions were measured, so the data has been normalised to establish a baseline for future comparison. Van travel was the largest source, accounting for 71.5% of emissions, followed by petrol cars at 18.9%.

Emission Source	YE 2025 tCO ₂ e	YE 2025 Proportion
Van	181.5	71.5%
Petrol Car	48.0	18.9%
Diesel Car	9.6	3.8%
Taxi	5.2	2.0%
Bus	3.0	1.2%
Electric Car	2.2	0.9%
Hybrid Car	1.4	0.5%
PHEV	1.2	0.5%
Rail	1.1	0.4%
Others	0.5	0.2%
Total	253.8	100.0%

Scope 3 Category 7: Employee Commuting emissions by transport mode for YE 2025



Use of Sold Products

This category includes emissions occurring when consumers use the products and services sold by the reporting company.

End users include both consumers and business consumers that use the final products. Includes total lifetime expected, fuel used per use of the product, electricity consumption per use of the product and refrigerant leakage per use of the product.

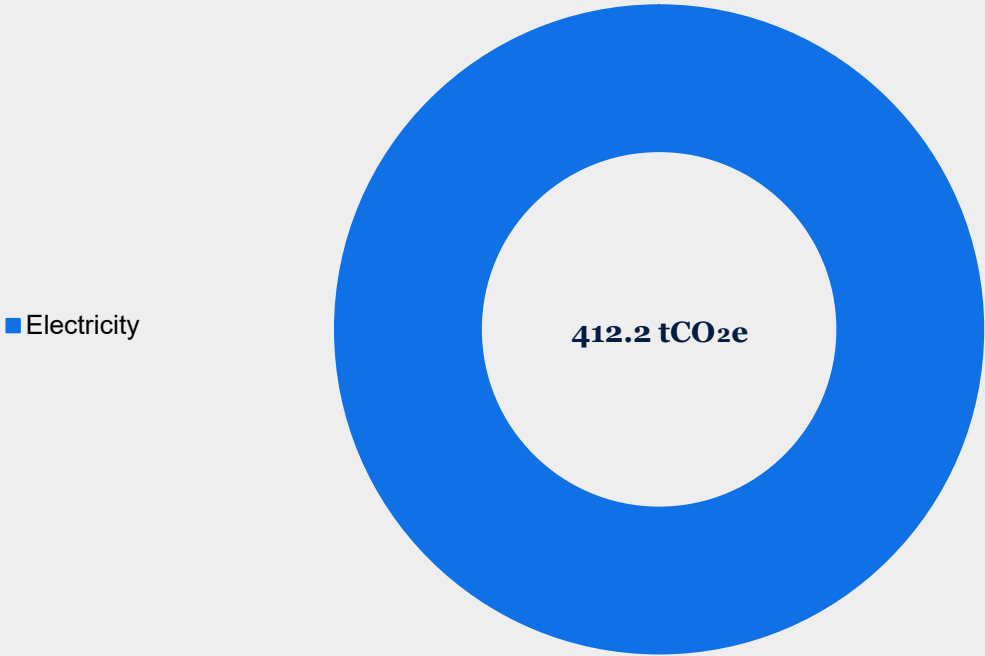
Scope 3 emissions

Category 11: Use of Sold Products

Use of Sold Products accounted for 3.1% of the total carbon footprint in YE 2025. This was the first year this category was measured, so the data has been normalised to establish a baseline for future comparison. Electricity use accounted for 100% of emissions within this category, totalling 412.2 tCO₂e.

Emission Source	YE 2025 tCO ₂ e	YE 2025 Proportion
Electricity	412.2	100.0%
Total	412.2	100.0%

Scope 3 Category 11: Use of Sold Products emissions for YE 2025



End of Life Treatment of Sold Products

This category includes emissions from the waste disposal and treatment of products sold by the reporting company at the end of their life.

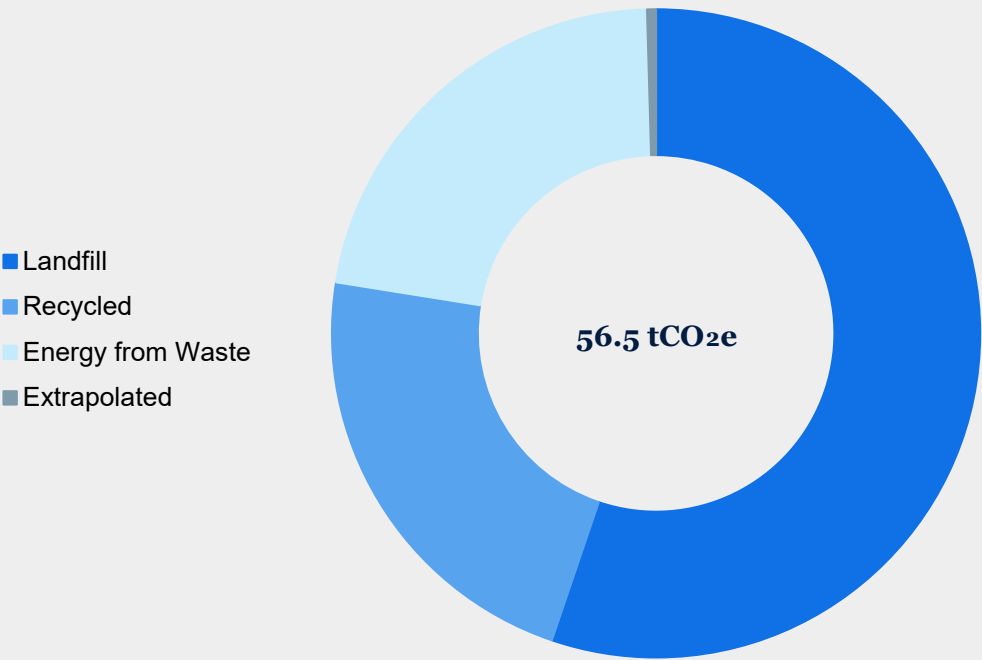
Scope 3 emissions

Category 12: End of Life Treatment of Sold Products

End of Life Treatment of Sold Products accounted for 0.4% of the total carbon footprint in YE 2025. This category was measured for the first time, so the data has been normalised to establish a baseline for future comparison. Landfill was the largest source, accounting for 55.2% of emissions, followed by recycling at 22.3% and energy from waste at 22.0%.

Emission Source	YE 2025 tCO ₂ e	YE 2025 Proportion
Landfill	31.2	55.2%
Recycled	12.6	22.3%
Energy from Waste	12.4	22.0%
Extrapolated	0.3	0.4%
Total	56.5	100.0%

Scope 3 Category 12: End of Life Treatment of Sold Products emissions for YE 2025



Annual review

Comparison of key figures

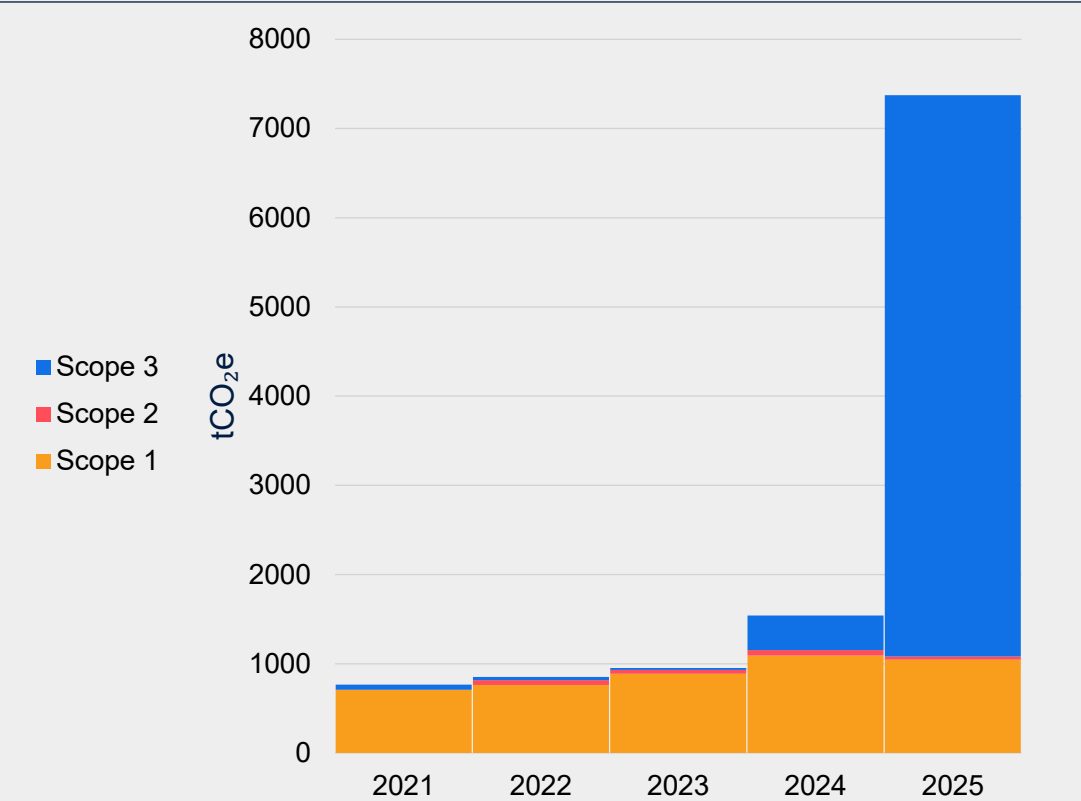
	YE 2024	YE 2025	Difference from previous year
Organisational Boundary score (%)	100.0%	100.0%	0.0%
Operational Boundary score (%)	76.0%	100.0%	24.0%
Data Quality Score (%)	98.1%	86.8%	-11.3%
Total carbon emissions (tCO ₂ e)	1,542.0	13,204.1	756.3%
Scope 1 & 2 emissions (tCO ₂ e)	1,154.9	1,005.7	-12.9%
Scope 3 emissions (tCO ₂ e)	387.1	12,198.4	3,051.2%

This comparison is using data that has NOT been normalised to exclude any emissions that were reported for the first time. This data highlights the measurement and the organisations reporting journey, not its carbon reduction journey.

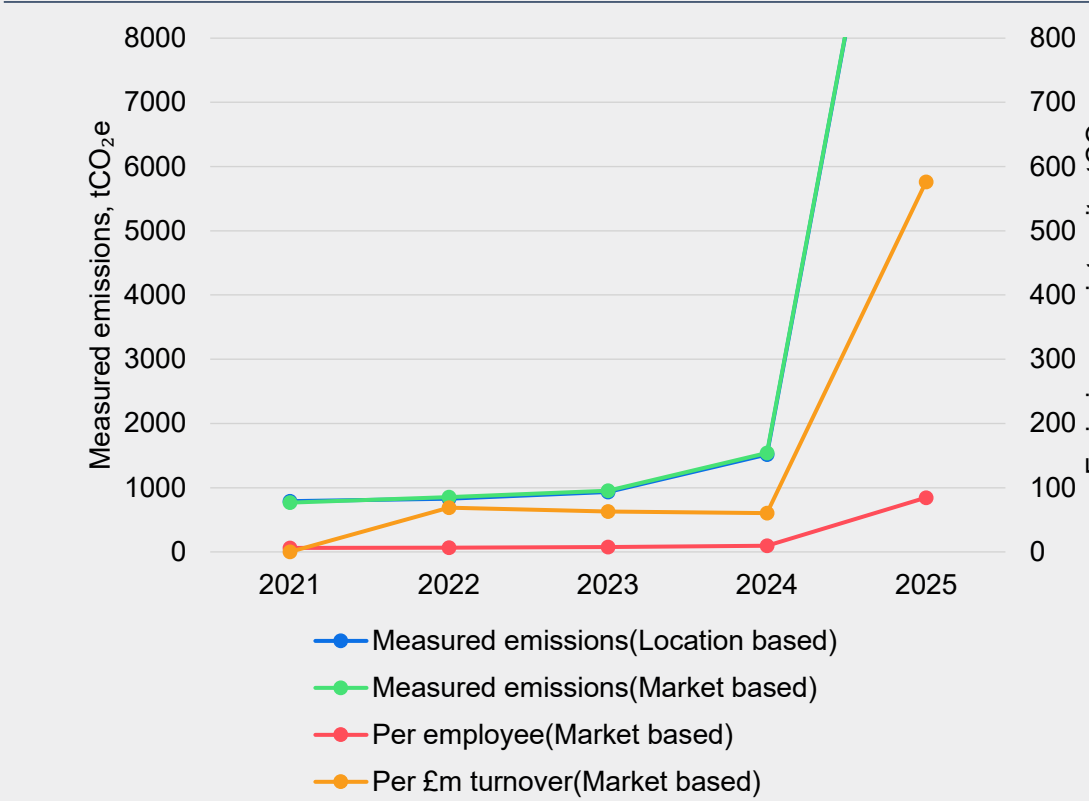
Historic comparison

Measured carbon footprint throughout the years

Measured carbon footprint by year by Scope (market-based)



Measured carbon footprint and intensity by year



This comparison is using data that has NOT been normalised to exclude any emissions that were reported for the first time. This data highlights the measurement and the organisations reporting journey, not its carbon reduction journey.

An aerial photograph of a beach with waves crashing. The water is a deep teal color, and the foam of the waves is white. The sand is a light tan color.

Appendix – supplementary information

Boundary and quality assessment

Recommendations:

- Please provide monthly data for all categories included within the carbon footprint assessment. For example, for gas and electricity at Unit 8, please provide data for all months where invoices or other supporting records are available.
- Please continue to apply the same apportionment methodology consistently across each site. As in the previous reporting period, no apportionment was reported. Maintaining consistency in how data is reported is important to ensure that year-on-year comparisons remain accurate and meaningful.
- Please continue to provide full LCA data for the majority of your suppliers, moving away from the activity data methodology where possible.

100.0 %

Organisational Boundary Score

Mayflower Washroom Solutions's carbon footprint for this year represents its full organisational boundary.

To be eligible to move up to Level 2: Planet Mark Certified Net Zero Committed an organisational boundary score of 100% needs to be achieved.

100.0 %

Operational Boundary Score

Mayflower Washroom Solutions's carbon footprint for this year represents its full operational boundary.

To be eligible to move up to Level 2: Planet Mark Certified Net Zero Committed an operational boundary score of 100% needs to be achieved.

86.8 %

Data Quality Score

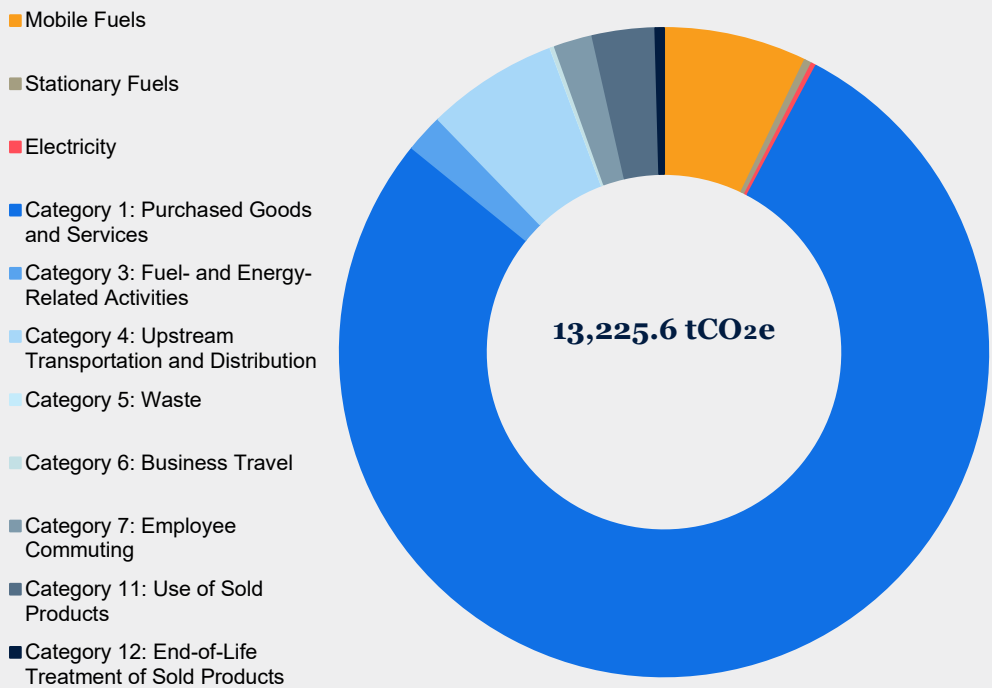
A data quality score in this range is High, meaning the organisation has excellent data quality which is reliable for decision-making and an accurate carbon footprint.

To be eligible for any level of Planet Mark certification a data quality score of at least 30% must be achieved.

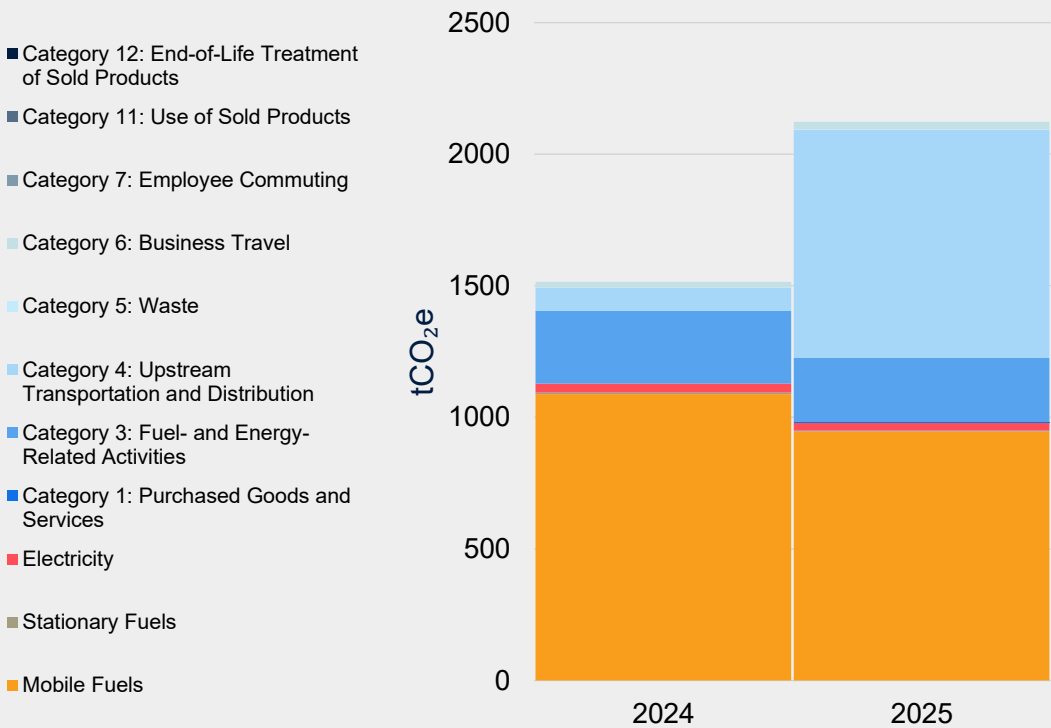
Measured carbon footprint and comparison by emission category

(Location-based)

Carbon footprint by emission category (location-based) for YE 2025



Carbon footprint by emission category (location-based) for YE 2024 & YE 2025



This comparison graph uses data that has been normalised to exclude any emissions that were reported for the first time in this reporting period.

SDG alignment

The Sustainable Development Goals (SDGs), also known as the Global Goals, are a collection of 17 interrelated goals set by the United Nations. They cover a broad range of social and economic development issues. These include poverty, hunger, health, education, climate change, gender, equality, water, sanitation, energy. By measuring and reducing your carbon footprint with the Planet Mark, you can directly and measurably contribute to up to 7 SDGs addressing 14 SDG targets



6.3 - Reduction in total waste produced
6.3 - 38% of water treated



9.4 – 1.8% of fleet that is electric or hybrid



14.1 - Reduction in total waste produced



11.6 - Measured carbon emissions
11.6 - Reduction in travel emissions
11.6 - Reduction in total waste produced
11.6 – 54.1% of waste recycled and composted



12.6 - Measured carbon emissions
12.5 - Reduction in total waste produced
12.5 – 54.1% of waste recycled and composted

Caveats (i)

Scope 1

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Mobile Fuels	litres	Fuel Card/Report	Calculated from fuel consumption	0.0%	Volume of petrol and diesel has been provided by the member in litres.	DESNZ 2025
Stationary Fuels	kWh	Invoice, Benchmark	Calculated from building's consumption apportioned using floor area from landlord/facilities manager report	0.0%	Natural gas consumption was provided by the member in kWh. Swindon was recorded as zero in the analysis to enable a like-for-like comparison and to avoid incorrect back-normalisation against the previous reporting period.	DESNZ 2025
Fugitive Emissions					This Scope 1 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	

Caveats (i)

Scope 2

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Electricity	kWh	Meter reading, Fuel Card/Report	Calculated from company's own consumption from landlord/facilities manager report, Calculated from fuel consumption	3.9%	Your scope 2 electricity emissions are reported in two ways: location-based and market-based methods. Location-based electricity emissions have been calculated using carbon emission factors for average national or sub-national grid electricity. Market-based electricity emissions have been calculated using emission factors for: - your specific electricity supply fuel mix as published on your supplier's website for electricity supplied in the period 1/12/2024-30/11/2025. Revised wording The Birch site is neither owned nor leased by the company. However, five Mayflower employees are based at this depot, so no electricity was used.	DESNZ 2025, SEAI 2024, Engie, N Power, TotalEnergies Gas & Power, Utility Regulator, British Gas
Heat and Steam					This Scope 2 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Cooling					This Scope 2 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	

Caveats (i)

Scope 3

Operational Boundary	Unit	Data Source	Data Accuracy	% estimate	Comments, omissions, estimates or extrapolations	Emission factor source
Purchased Goods and Services	cubic metres, GBP, kg, Case	Supplier report, Spend list, Supplier submission via survey or form	Calculated from building's consumption apportioned using floor area from landlord/facilities manager report, Spend-based method, Average-data method (previously named activity), Supplier Specific method (LCA/EPD/PCF) (gradle to grave, broken down by stage)	0.0%	The top 100% of spend was included. 0.1% was calculated using spend data, and 99.9% using activity. Capital goods have been included under purchased goods and services as they could not be distinguished. Where the supplier's carbon footprint was available, this was apportioned based on revenue.	DESNZ 2025, Ecoinvent, DESNV 2022 adjusted for inflation, DEFRA 2025, Ecoinvent 3.71, Ecoinvent , ICE, Agribalyse, Poore & Nemecek 2018, BEIS, Biological Preparations Ltd, NORTHWOOD HYGIENE PRODUCTS LTD
Capital Goods					Included with Purchased goods and services where applicable.	
Fuel- and Energy-Related Activities	kWh, litres	Meter reading, Invoice, Benchmark, Fuel Card/Report	Calculated from company's own consumption from landlord/facilities manager report, Calculated from building's consumption apportioned using floor area from landlord/facilities manager report, Calculated from fuel consumption	0.1%	Scope 3 category 3 is calculated using the location-based method.	DESNZ 2025, SEAI 2024, Ember

Caveats (ii)

Scope 3

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Upstream Transportation and Distribution	tonne.km, GBP, kgCO2e	Travel Report, Spend list, Supplier submission via survey or form	Calculated using actual weight, distance (To/from or fuel usage) and mode of transport, Calculated using benchmark for weight, but actual distance (to/from or fuel usage) and actual mode of transport, Calculated from cost	0.0%	Emission factors used include well-to-tank emissions. Upstream transportation was calculated on an activity basis where suppliers provided the relevant weight and distance data. Where applicable, carriage charges were included as spend-based data within upstream transportation and distribution.	DESNZ 2025, DESNZ 2022, Planet Mark
Waste	cubic metres, tonnes	Supplier report, Landlord report	Calculated from building's consumption apportioned using floor area from landlord/facilities manager report, Calculated from bin size, amount of collections and assumed mode of disposal, Calculated from actual weights and actual disposal and waste type	3.4%	Waste emissions have been estimated from size and quantity of containers collected. Source: https://www.wrap.ngo/resources/tool/commercial-and-household-waste-and-recycling-apportionment-tool. Member provided kg of waste for the Manchester site. Water was provided by the member in m3. Manchester Unit 8 does not have a water used, as the premises are used solely for stock storage. Birch Coppice has only five employees on site, all of whom are drivers, so no water usage at the location. The same approach would apply to the waste data for both sites. Previously, both water treatment and water supply were measured together. Since the previous reporting period, water treatment has been separated from water supply, with water supply now being accounted for within the Purchased Goods and Services category. Therefore, water supply is shown as zero for the previous reporting period.	DESNZ 2025, Ecoinvent

Caveats (iii)

Scope 3

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Business Travel	km, passenger.km, Room per night	Mileage Report, Log books	Calculated from actual distance (to/from or fuel usage) and actual mode of transport	0.0%	Emission factors used include well-to-tank emissions. Business travel was provided by the member in miles.	DESNZ 2025
Employee Commuting	km, passenger.km	Travel Report, Spend list, Supplier submission via survey or form	Calculated from Planet Mark survey	95.0%	Employee survey received 39% response rate. Data was extrapolated by site and month to account for non respondents.	DESNZ 2025, Ecoinvent
Upstream Leased Assets					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Downstream Transportation and Distribution					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	

Caveats (iv)

Scope 3

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Downstream Leased Assets					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Franchises					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Investments					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Processing of Sold Products					This Scope 3 category has been assessed as not applicable, as the organisation does not undertake any activities associated with this emission category.	
Use of Sold Products	kWh	Customer surveys	Calculated from the actual consumption of electricity/natural gas/stationary fuels/fugitive emissions from the internal research or industry-specific LCAs	0.0%	No comments.	DESNZ 2025

Caveats (v)

Scope 3

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
End-of-Life Treatment of Sold Products	tonnes, kgCO2e	Internal procurement system	Calculated from actual weights and assumed disposal and waste type based on internal research or industry-specific LCAs	0.0%	The weight and quantity of the products were provided by the member. The method of disposal was estimated by Planet Mark based on the available information and the applicable waste disposal assumptions.	DESNZ 2025

Caveats (i) Information

Operational Boundary	Unit	Data Source	Data Accuracy	% estimated	Comments, omissions, estimates or extrapolations	Emission factor source
Headcount	FTE	Data Submssion	Assumed Actual		We have used the annual average full-time equivalent employees. Part-time employees are assumed to be half of a full-time employee. We assume headcount only includes active employees.	
Turnover	£m	Data Submssion	Assumed Actual		No comments.	
Floor Area	square meters	Data Submssion	Assumed Actual		No comments.	
Normalisation					Commuting was normalised as it was reported for the first time in the current reporting period. Gas consumption at the following sites was normalised, as the member was unable to provide the required information for the previous year. However, gas was confirmed to be present at these locations: Scotland, Exeter, Harverhill and Seaham. Water supply was normalised at the following sites: Scotland, Haverhill, Newark, Seaham, Ireland, and Exeter, as these locations had reported water usage for the first time. PG&S was normalised as it was reported for the first time in the current reporting period. Use of sold product was normalised as it was reported for the first time in the current reporting period. Waste for Havervill, Exeter, Ireland, Newark, Seaham, was normalised as it was reported for the first time in the current reporting period.	

Carbon footprint breakdown

01 December 2023 to 30 November 2024

01 December 2024 to 30 November 2025

Category	Unit	Amount	tCO ₂ e	Amount	tCO ₂ e	tCO ₂ e normalised	% Change in tCO ₂ e from base year	% total carbon footprint	% Change in amounts from base year
Scope 1									
Mobile Fuels	litres	433,392.4	1,088.6	378,946.2	945.5	945.5	-13.1%	7.2%	-12.6%
Stationary Fuels	kwh	29,834.9	5.5	270,960.9	49.6	4.1	-25.0%	0.4%	808.2%
Scope 2									
Electricity (location-based)	kwh	162,337.2	33.7	180,828.7	32.1	32.1	-4.6%	-	11.4%
Electricity (market-based)	kwh	162,337.2	60.9	180,828.7	10.6	10.6	-82.6%	0.1%	11.4%
Scope 3									
Category 1: Purchased Goods and Services	Case	0	0	359,202.0	2,270.4	0	-	17.2%	-
Category 1: Purchased Goods and Services	kg	0	0	5,353,130.2	8,054.7	0	-	61.0%	-
Category 1: Purchased Goods and Services	cubic metres	0	0	5,597.6	1.1	0.05	-	0.0%	-
Category 1: Purchased Goods and Services	GBP	0	0	428.7	0.2	0	-	0.0%	-
Category 3: Fuel- and Energy-Related Activities	kwh	516,846.5	12.0	813,447.2	20.6	13.1	8.6%	0.2%	57.4%
Category 3: Fuel- and Energy-Related Activities	litres	433,392.4	264.8	378,946.2	231.0	231.0	-12.8%	1.7%	-12.6%
Category 4: Upstream Transportation and Distribution	gbp	0	0	17,496.5	4.0	4.0	-	0.0%	-
Category 4: Upstream Transportation and Distribution	kgco2e	0	0	26,529.2	26.5	26.5	-	0.2%	-
Category 4: Upstream Transportation and Distribution	tonne.km	226,203.4	87.8	2,158,545.5	836.6	836.6	853.2%	6.3%	854.2%
Category 5: Waste	cubic metres	410.4	0.1	5,597.6	1.0	1.0	1121.0%	0.0%	1264.0%
Category 5: Waste	tonnes	168.5	1.1	23.1	1.9	1.5	40.2%	0.0%	-86.3%
Category 6: Business Travel	km	471.3	0.1	263,057.8	26.0	26.0	42307.6%	0.2%	55710.4%
Category 6: Business Travel	litres	12,130.1	18.9	0	0	0	-100.0%	0.0%	-100.0%
Category 6: Business Travel	passenger.km	33,158.8	0.8	24,756.4	0.5	0.5	-30.4%	0.0%	-25.3%
Category 6: Business Travel	room per night	156.0	1.6	139.0	1.4	1.4	-10.9%	0.0%	-10.9%
Category 7: Employee Commuting	km	0	0	1,884,059.4	249.1	0	-	1.9%	-
Category 7: Employee Commuting	passenger.km	0	0	128,497.1	4.7	0	-	0.0%	-
Category 11: Use of Sold Products	kwh	0	0	5,013,875.1	412.2	0	-	3.1%	-
Category 12: End-of-Life Treatment of Sold Products	tonnes	0	0	5,406.0	56.2	0	-	0.4%	-
Category 12: End-of-Life Treatment of Sold Products	kgco2e	0	0	253.0	0.3	0	-	0.0%	-
Market Based									
Total	tCO₂e		1,542.0		13,204.1	2,101.9	36.3%		
No. employees	Number		165		174.5	174.5	-		
Total per employee	tCO₂e		9.3		75.7	12.0	28.9%		
Turnover £m	Number		25.6		22.7	22.7	-		
Total per £m	tCO₂e		60.2		581.0	92.5	53.5%		
Location Based									
Total	tCO₂e		1,514.8		13,225.6	2,123.4	40.2%		
No. employees	Number		165		174.5	174.5	-		
Total per employee	tCO₂e		9.2		75.8	12.2	32.5%		
Turnover £m	Number		25.6		22.7	22.7	-		
Total per £m	tCO₂e		59.2		581.9	93.4	57.9%		

About

Company name	Mayflower Washroom Solutions
Sector	Washroom Distribution
Reporting period	01 December 2024 to 30 November 2025
Year of measurement	5th
Base year	2024
Planet Mark Membership Package	Business Certification (Advanced) (membership package 1b)
Total turnover (£)	22,726,996.3
Total FTE employees (annual average no.)	174.5
Data collection lead	Sustainability Manager-ESG - charlotte.hurling@mayflowerws.co.uk
Significant reporting changes	New sites since 1/12/2024: Manchester Unit 8 and Birch Coppice
Methodology	We follow the GHG Protocol for Corporate Emission Reporting and The National TOMs Framework for Social Value Reporting. Refer to Planet Mark Net Zero Certification Scheme Rules, Procedures and Management for detailed information on the methodology and standards used in the preparation of this report.
Community project	Contributions to the Eden Project have been made as part of Planet Mark Certification.
Prepared by	Michel Bolaboto, Data Analyst, Planet Mark
Checked by	Joanne Rowley, Carbon Data and Audit Specialist, Planet Mark
Date	25 September 2026

Alignment with GHG Protocol requirements - Check list

Carbon footprint measurement requirements	Requirement met	Where is this information shown
Clear reporting period	Yes	Boundary and key figures slide
Organisational boundary defined	Yes	Boundary and key figures slide
Operational boundaries defined (Scopes 1, 2, 3)	Yes	Boundary and key figures slide
Included/excluded entities	Yes	Boundary and key figures slide
Transparent activity data sources	Yes	Caveats
Emission factors disclosed	Yes	Caveats
Methodology and assumptions explained	Yes	Caveats
Emissions reported by scope (and Scope 2 dual reporting if relevant)	Yes	Measured carbon footprint
Base year defined and recalculations explained (if relevant)	Yes	Boundary and key figures AND Caveats
Data Quality assessment	Yes	Data Quality



PlanetMark